

5 Review Questions Chapter 12

1. As a field, social psychology focuses on **situational factors** in predicting human behavior.

- a. personality traits
- b. genetic predispositions
- c. biological forces
- d. **situational factors**

2. Making internal attributions for your successes and making external attributions for your failures is an example of **self-serving bias**.

- a. actor-observer bias
- b. fundamental attribution error
- c. **self-serving bias**
- d. just-world hypothesis

3. Collectivistic cultures are to **autonomy** as individualistic cultures are to **group harmony**.

- a. dispositional; situational
- b. situational; dispositional
- c. **autonomy; group harmony**
- d. just-world hypothesis; self-serving bias

4. According to the actor-observer bias, we have more information about **situational influences on behavior**.

- a. **situational influences on behavior**
- b. influences on our own behavior
- c. influences on others' behavior
- d. dispositional influences on behavior

5. A(n) **social norm** is a set of group expectations for appropriate thoughts and behaviors of its members.

- a. social role
- b. **social norm**
- c. script
- d. attribution